

Quality Charter

At CTG Europe, our Quality Charter summarizes the following key objectives of our Quality Program and our commitment to excellence and continuous improvement:

- Foster a **Quality mind-set** in order to deliver reliable, high-quality solutions, which contribute to the success of our clients and employees.
- Encourage Quality program **participation from all CTG employees and partners** through clearly defined policies, standards, education, coaching, supervision, and effective communication.
- **Continuously monitor and challenge** our solution and staffing delivery to clients against stated project and contract goals, objectives, or performance metrics.
- Create a **Great Place To Work** to achieve our Vision of being the preferred career destination for information and technology experts.
- **Compliance** with all relevant laws, regulations, and internal CTG requirements.

At CTG, we focus on being a **reliable partner to our clients** by delivering what we promise in everything we do.

Every team member has the power to influence the Quality that we provide by bringing continued commitment, dedication, and passion to every mission.

CTG Europe Management is committed to achieving these objectives. This Quality Charter and CTG's Quality Program are reviewed on a regular basis and communicated effectively.



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